CITY OF PEMBROKE PINES PUBLIC SERVICES - UTILITIES DEPARTMENT
13975 PEMBROKE ROAD PEMBROKE PINES, FL 33027
954-450-6900

RESIDENTIAL RATES FOR MONTHLY BILLING:

WATER-	0-3,000 GALLONS (minimum)	$12.72
	ALL EXCESS PER THOUSAND	$4.95
SEWER-	0-3,000 GALLONS (minimum)	$16.29
	ALL EXCESS PER THOUSAND	$4.95

MINIMUM MONTHLY CHARGES

AS PER ORDINANCE #641, ALL UTILITY ACCOUNTS MUST BE BILLED FOR MINIMUM MONTHLY CHARGES. THESE CHARGES ARE FOR OPERATION AND MAINTENANCE OF THE SYSTEM AND THEREFORE, MUST BE BILLED TO ALL ACCOUNTS REGARDLESS OF WHETHER THE PREMISES ARE OCCUPIED OR VACANT, (INCLUDING VACATION). THIS BILL WILL BE SENT TO THE CUSTOMER OF RECORD AT THE SERVICE ADDRESS UNLESS OWNER OF PROPERTY HAS GIVEN WRITTEN NOTIFICATION FOR A DIFFERENT MAILING ADDRESS.

TRASH & GARBAGE - RESIDENTIAL

BILLED MONTHLY ON UTILITY BILL- $18.08
PICK-UP IS TWICE A WEEK BY A PRIVATE CONTRACTOR.

PICK-UP DAYS FOR GARBAGE

MONDAY & THURSDAY
TUESDAY & FRIDAY
WEDNESDAY & SATURDAY

FOR QUESTIONS REGARDING YOUR GARBAGE PICK-UP PLEASE CALL OUR OFFICE- 954-450-6900 OR WASTE PRO USA- 954-967-4200

RECYCLING DAY (ONCE A WEEK): MON. TUES. WEDS. THURS. FRI. SAT.

ITEMS YOU MAY RECYCLE: NEWSPAPER,CARDBOARD,ENVELOPES,MAGAZINES, CATALOGS, PHONEBOOKS,OFFICE PAPER, JUNK MAIL, CEREAL BOXES. GLASS-CLEAR,BROWN,GREEN, PLASTIC, TIN CANS, ALUMINUM CANS AND MILK AND JUICE CARTONS. NO SORTING OF RECYCLABLES REQUIRED.

BULK PICK UP- TWICE A MONTH- PLEASE SEE CITY'S WEBSITE

NEW ACCOUNT CHARGE - $10.00
CHARGE ON CUSTOMER'S FIRST BILL FOR THE IMPLEMENTATION OF A NEW ACCOUNT INTO THE COMPUTER SYSTEM.

OFFICE HOURS: MONDAY-THURSDAY 7:00 A.M.-6:00 P.M. CLOSED ON FRIDAY
AFTER HOUR DELINQUENT TURN-ON OR EMERGENCY CALLS- 986-5011

THE POTABLE WATER CONTAINS CHLORAMINES AS THE DISINFECTANT. OWNERS OF TROPICAL FISH NEED TO CONTACT THE LOCAL FISH STORES FOR CHEMICALS TO PRETREAT THE WATER.

ANY PERSON ON A HOME DIALYSIS MACHINE NEEDS TO CONTACT HIS OR HER DOCTOR FOR INFORMATION ON PRETREATMENT OF THE WATER.

SANITATION

RATES:
RESIDENTIAL: BILLED MONTHLY - PICK-UP TWICE A WEEK. $18.08
COMMERCIAL: RATES AVAILABLE UPON REQUEST.

ALTHOUGH SANITATION PICK-UP IS THROUGH A PRIVATE CONTRACTOR, THE CITY BILLS MONTHLY FOR YOUR CONVENIENCE. (ADDED TO WATER BILL)

ALL COLLECTIONS SHALL BE FROM CURBSIDE (STREET SIDE), EXCEPT FOR BACK YARD COLLECTIONS THAT ARE AVAILABLE TO DISABLED RESIDENTS OF THE CITY AT NO ADDITIONAL CHARGE.
ALL COLLECTIONS SHALL BE BETWEEN THE HOURS OF 6:00 A.M. AND 7:00 P.M.

MATERIAL COLLECTED:
GARBAGE CONSISTS OF ALL ITEMS THAT CAN BE PLACED IN CONTAINERS OF A THIRTY (30) GALLON CAPACITY INCLUDING, BUT NOT LIMITED TO, ANIMAL OR VEGETABLE MATTER WHICH ATTEND THE PREPARATION, USE, COOKING, PROCESSING, HANDLING OR STORAGE OF MEATS, FISH, FOWL, FRUITS, VEGETABLES, OR OTHER MATTER, AND RUBBISH, SUCH AS, BUT NOT LIMITED TO, SWEEPINGS, DUST, RAGS, BOTTLES, JARS OR OTHER WASTE MATERIAL OF ANY KIND WHICH IS CUSTOMARILY ATTENDANT TO DOMESTIC HOUSEHOLD OR HOUSEKEEPING.

TRASH CONSISTS OF THE ACCUMULATION OF LAWN, GRASS, OR SHRUBBERY CUTTINGS, CLIPPINGS, DRY LEAF RAKINGS, PALM FRONDS, SMALL TREE BRANCHES, (CUT INTO 3' LENGTHS, BUNDLED AND TIED), BUSHES, SHRUBS GREEN LEAF CUTTINGS, COCONUTS, FRUIT OR OTHER MATTER USUALLY CREATED IN THE CARE OF LAWNS AND YARDS, AND MAGAZINES. TO BE COLLECTED, THESE ITEMS SHALL BE PLACED AT CURB SIDE AND TIED OR PLACED IN CONTAINERS. ALL PALM FRONDS, SMALL BRANCHES, BUSHES, OR SHRUBS ARE TO BE IN BUNDLES NOT TO EXCEED THREE (3) FEET IN ANY DIMENSION AND PLACED AT THE CURB.

LARGE BRANCHES, TREES, BULKY OR NONCOMBUSTIBLE MATERIALS NOT SUSCEPTIBLE TO NORMAL LOADING AND COLLECTION IN PACKER TYPE EQUIPMENT, BUILDING MATERIALS, SAND, SOD AND SIMILAR MATERIALS WILL NOT BE COLLECTED IN THE REGULAR COLLECTION.

COLLECTOR AGREES THAT IT WILL PICK-UP GARBAGE AND TRASH ON ALL HOLIDAYS, WITH THE EXCEPTION OF CHRISTMAS DAY.

IF A PICK-UP IS MISSED, DUE TO THE CARELESSNESS OR NEGLIGENCE OF THE COLLECTOR'S EMPLOYEES, PLEASE CALL 472-6700 OR 450-6900, 9:00 A.M. TO 5:00 P.M, MONDAY - FRIDAY AND BEFORE NOON ON SATURDAY.

ANNUAL CLEAN UP:

CITY CLEAN UP FOR LARGE ITEMS SUCH AS, APPLIANCES AND FURNITURE THAT THE REGULAR GARBAGE PICK-UP WILL NOT TAKE, IS HELD QUARTERLY, NOTICE WILL BE GIVEN ON THE BACK OF THE UTILITY BILL, THE MONTH PRIOR TO THE PICK-UP.