



Pembroke Pines Police Department



9500 Pines Boulevard · Pembroke Pines · Florida 33024
Administrative Phone - 954-436-3200
24 Hour Dispatch - 954-431-2200
PIO On-Call Number - 954-252-5029

MEDIA RELEASE

ASSIGNED PIO: Amanda Conwell

PPPD CASE NUMBER: 2015-058698 **DATE:** 09/02/2015 **TIME:** 9:00AM

CHARGE/INCIDENT: _____

PLACE OF OCCURRENCE: Arby's, 11755 Pines Blvd

VICTIM(S) – NAME, AGE, DOB, RACE, SEX, ADDRESS:

- 1) _____
- 2) _____

SUSPECT(S) – NAME, AGE, DOB, RACE, SEX, ADDRESS:

- 1) _____
- 2) _____

INCIDENT SUMMARY:

*****UPDATE*****

As a follow up to this incident, Chief Dan Giustino contacted the Arby's corporation via telephone. Immediately following, Arby's Chief Executive Officer, Paul Brown, and Senior Vice President of Operations, Scott Boatwright, contacted Chief Giustino to convey their sincere apologies on behalf of their organization.

Both gentlemen assured Chief Giustino that the employee's behavior was unacceptable and not representative of the company's values. Chief Giustino was appreciative and accepted their apology and now considers this matter closed.

No sound will be available regarding this incident.

The Pembroke Pines Police Department was made aware of an incident that occurred on the evening of 09/01/2015 where one of our uniformed officers was denied service at a local Arby's (11755 Pines Blvd) due to being a police officer.



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"I am offended and appalled that an individual within our community would treat a police officer in such a manner. It is unacceptable, and I will be contacting the Arby's CEO to demand an apology," stated PPPD Chief Dan Giustino.

We recognize that this is an isolated incident confined to a single individual within our city, and appreciate the outpouring of support we continue to receive from the residents of Pembroke Pines. Ironically, a local mother and her daughter visited police headquarters that same evening and dropped off cookies and a 'Thank You' card to show their appreciation for our agency and its officers. Our department is truly grateful for the support as we continue moving forward in developing positive relationships with all members of our city.

"We are very proud of the partnerships we have built within our city, and for an incident like this to have happened is very disappointing for everyone," said Chief Giustino.

Anyone with information regarding this incident is urged to contact the Pembroke Pines Police Department at 954-431-2200, email to Tips@ppines.com, or call Crimestoppers at 954-493-TIPS