



ISO CLASS 1



DEPARTMENT

2024

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PEMBROKE PINES FIRE RESCUE  
ANNUAL REPORT



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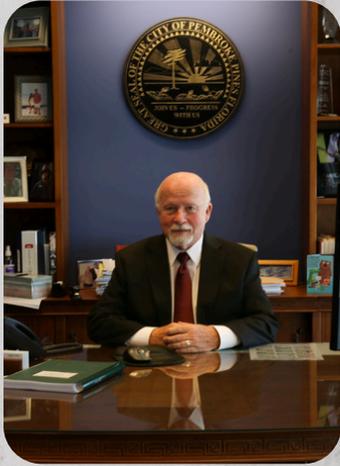
[www.ppines.com/firedepartment](http://www.ppines.com/firedepartment)



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# OUR CITY



CHARLES F. DODGE

## CITY MANAGER

Incorporated in 1960, the Village of Pembroke Pines became Pembroke Pines. With over 150,000 residents our City became the second largest city in Broward County.

**Founded:** 1960

**Residents:** 171,178

**Square Miles:** 34

[www.pppines.com](http://www.pppines.com)



The Pembroke Pines City Commission is comprised of a Mayor and four (4) Commissioners who are dedicated to serving the broad needs of the community.

The Mayor is elected at large, serves for four years, and presides over Commission meetings. Each of the four Commissioners is elected from a single geographic district, and serves for four years with only two District seats coming up for election every two years. The City Commission represents the public interest, promotes prompt, courteous responses to citizen problems and concerns, provides clear leadership and direction, and assures the present and future fiscal integrity of the City.



COMMISSIONER  
THOMAS GOOD JR.  
**DISTRICT 1**



**MAYOR**  
ANGELO CASTILLO



COMMISSIONER  
JAY D. SCHWARTZ  
**DISTRICT 2**



COMMISSIONER  
MARIA RODRIGUEZ  
**DISTRICT 3**



COMMISSIONER  
MICHAEL HERNANDEZ  
**DISTRICT 4**

# FROM THE CHIEF

On behalf of the City of Pembroke Pines Fire Rescue Department, I am honored to present our 2024 Annual Report. This report highlights the dedication and professionalism of our firefighters, our commitment to the community, and the accomplishments of our five divisions: Operations, Rescue, Training, Logistics, and Fire Prevention.

Among our many achievements in 2024, we are most proud of our employees and their successes. In 2024, we welcomed thirteen (13) new firefighters and three (3) new administrative staff members, filling key vacancies. We also celebrated 14 well-earned promotions and recognized several individual achievements. Operationally, we've continued to improve our fleet by replacing aging vehicles and investing in new equipment, ensuring our firefighters have the necessary tools to continue delivering exceptional service.

Community engagement remained a top priority throughout the year. We received the Gold Tier Water Smart Community Designation from the Florida Department of Health and hosted our 2nd Annual Water Safety, Learn to Swim, and Drowning Prevention Event. In 2024, we partnered with Memorial Health Care and kicked off the first of many Community Safety & Health Initiatives to promote public safety and wellness. The firefighters established a Rapid Intervention (RIT) competition team to compete alongside our Extrication and ALS Competition Teams, marking a first in our department's history.

On a more personal note, we hosted our first-ever Employee Family Day at our Fire Training Facility, which was well attended. This special event brought our fire department families together, both current and retired, allowing our veterans to meet the new generation of firefighters. The kids got to experience what it is like to be a firefighter by participating in several activities like crawling through a maze, witnessing a vehicle extrication, and spraying a fire hose. It was a day filled with fun and camaraderie!

I am proud to lead such an exceptional team into 2025 and credit our firefighters for our successes. They are the backbone of our organization, doing the hard work each day. I also extend my gratitude and best wishes to those who retired, recognizing their contributions to our fire department.

We are grateful to the residents, city leadership, and elected officials for their unwavering support, which enables our department to meet the evolving needs of our City.

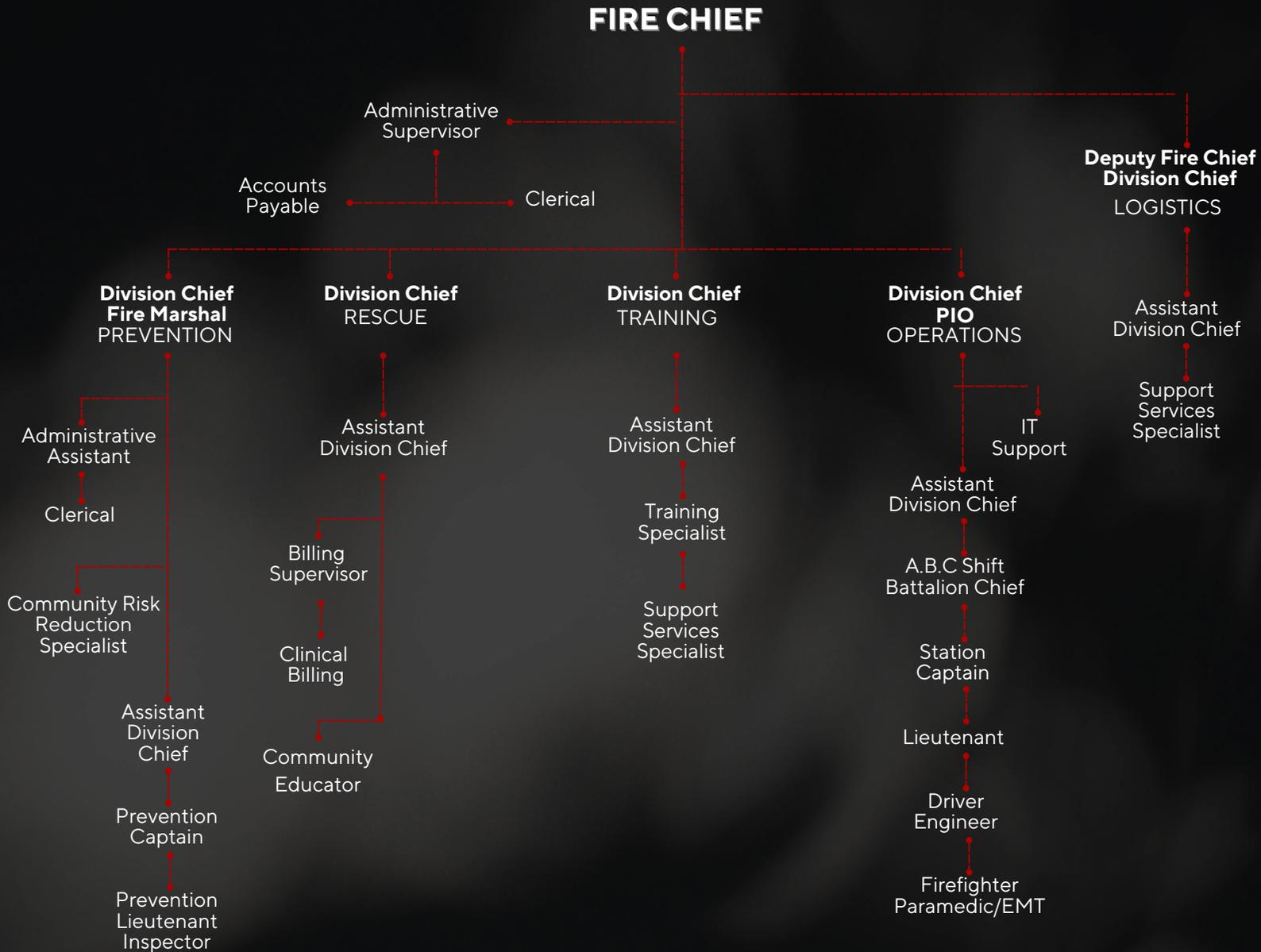
Thank you for taking the time to read our annual report, it is greatly appreciated!

*Marcelino Rodriguez*

Fire Chief



# ORGANIZATIONAL CHART



# ADMINISTRATIVE STAFF



## FIRE ADMINISTRATION CLERICAL STAFF



From left to right: Kathryn Velez, Daisy Barte-Mullin, Jasmine Hernandez and Nancy Rodriguez

## RESCUE BILLING CLERICAL STAFF



From left to right: Lilian Berkowitz, Mariluz Sanabria, Lydia Rivera and Melissa Scopa

## FIRE PREVENTION CLERICAL AND COMMUNITY RISK REDUCTION



From left to right: Cynthia Pavon, Jazmin Elliott, Maria Aguirre, Martha Leiva and Richard Scopa

## LOGISTICS SUPPORT STAFF AND TECHNOLOGY SERVICES



From left to right: Eduardo Sanchez Sr., Larry Williamson, Maurice Washington, Al Diliello, and Mary Wong

## TRAINING SUPPORT STAFF



From left to right: Jorge Hernandez, John Penick, and James Sammarco

## COMMUNITY EDUCATOR

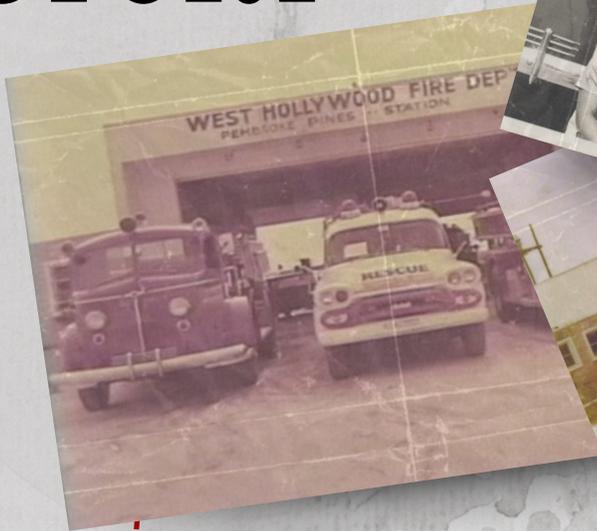


Scott Rogers

# OUR STORY

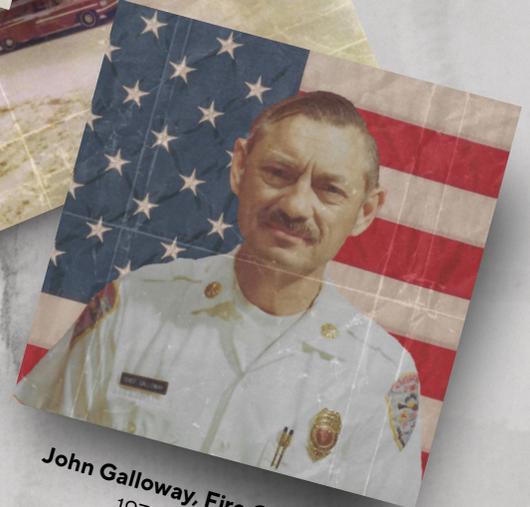


Lloyd Holden  
the third Fire Chief of the  
Pembroke Pines Volunteer  
Fire Department.



## 1960's

West Hollywood Volunteer Fire Department which would later become Station 33. Ron Czaplicki, Volunteer Fire Chief



**John Galloway, Fire Chief**  
1973-1979

## Stepping Through Our History

In 1973, the Pembroke Pines City Commission voted to establish a paid, professionally staffed fire department. Lieutenant Elmer Alderson, Driver Engineer Robert Young, and Firefighter Ron Vargo became the department's first three full-time employees, as volunteer firefighters continued to provide additional support personnel. In 1974, as the Department continued its transition to a professional fire department, Fire Chief John Galloway assumed office, becoming the Department's first paid Fire Chief.

Today, the Pembroke Pines Fire Rescue Department is serving the community out of 6 strategically located fire stations throughout the city, with a workforce of 198 Combat personnel, 11 Administrative Chief Officers, 5 Auxiliary Staff members, 7 Fire Prevention Inspectors, and 2 Community Risk Reduction Specialists. In addition, fire department apparatus resources include 2 Command Vehicles, 2 Aerial Platforms, 6 Fire Engines, 8 Rescue Units, an Aircraft Rescue and Firefighting (ARFF) vehicle, and a Tactical Support Unit.

Throughout its history, the Pembroke Pines Fire Rescue Department has maintained its dedication to its founding principles while adapting to the changing needs of the community. From its origins as the West Hollywood Volunteer Fire Department, established in 1953, to its current role as a professional, progressive, forward-thinking fire department serving the City of Pembroke Pines. Its journey is one of growth, resilience, and a steadfast commitment to the safety and well-being of the community and its residents.

Visit our website for full history:  
[www.ppines.com/firedepartment](http://www.ppines.com/firedepartment)

1970's



Opening of second Fire Station (Station 69)



Philip Rosenthal, Fire Chief  
1979 -1991



The city hires its first three (3) paid firefighters.  
Elmer Alderson, Robert Young and Ron Vargo

1980's

Opening of third Fire Station (Station 79)



Opening of fourth Fire Station (Station 89)

1990's



Vito Splendorio, Fire Chief  
1991 - 2006



Opening of fifth Fire Station (Station 99)

Department Celebrates  
**25 YEARS**  
Receive Fire Insurance  
Rating of  
**ISO CLASS 1**

2000's - Present



Opening of sixth Fire Station (Station 101)



John Picarello, Fire Chief  
2006 - 2022



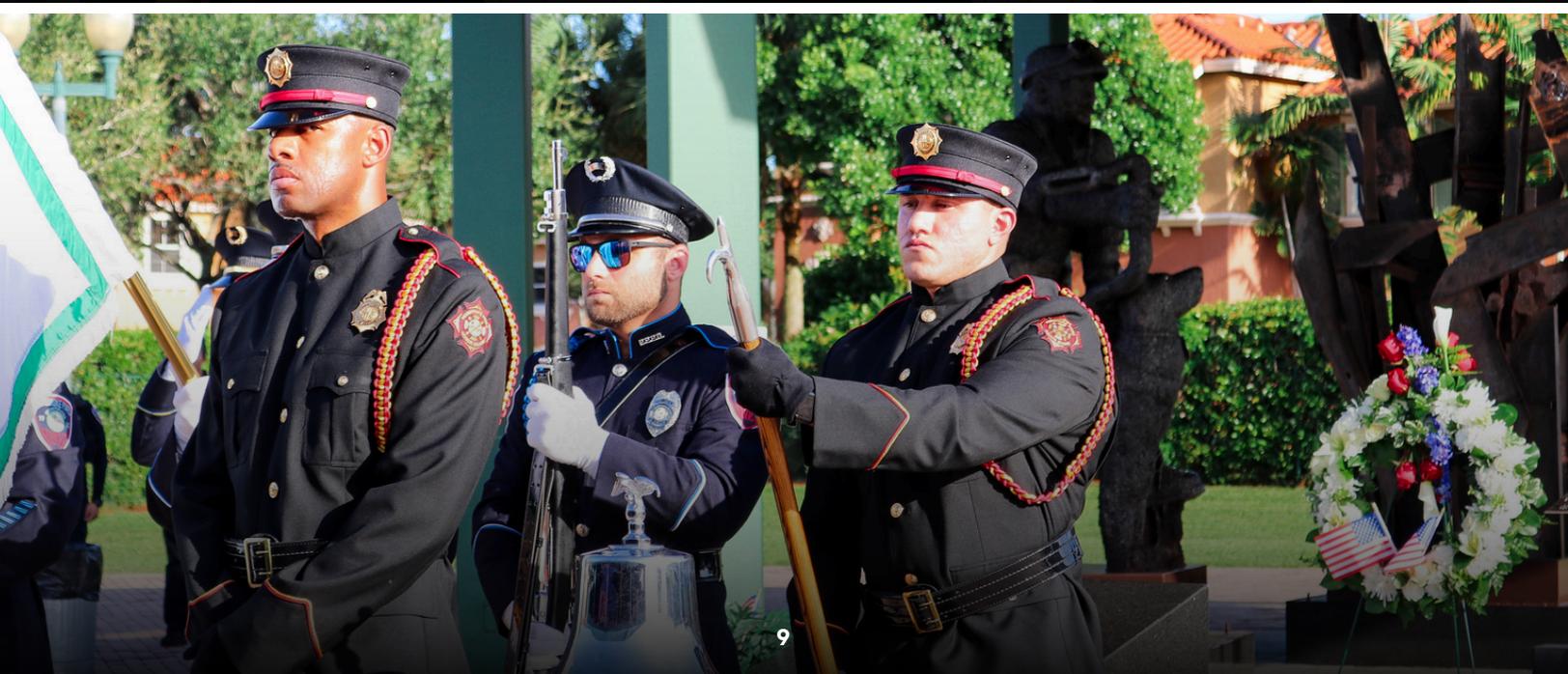
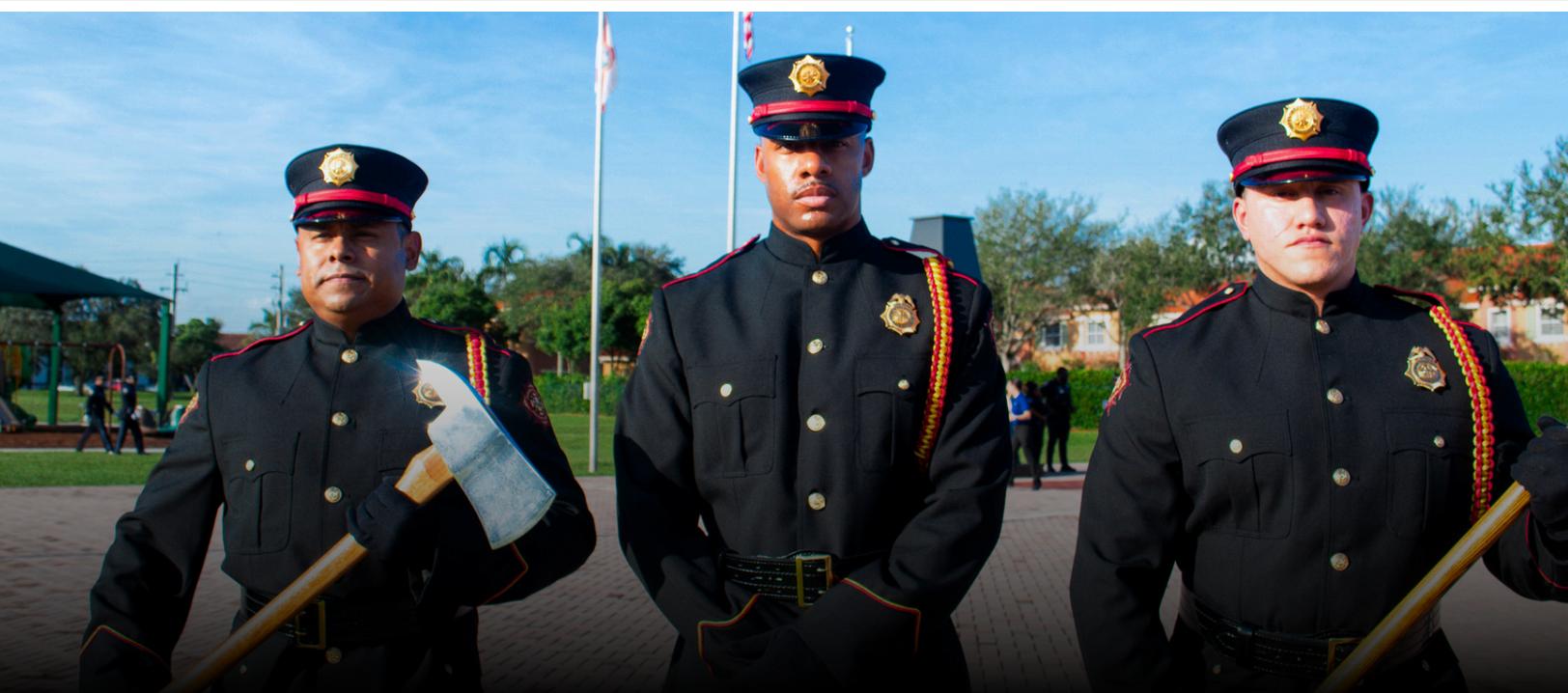
Opening of new Fire Training Facility



Marcelino Rodriguez, Fire Chief  
2022- Present



Department Celebrates  
**50 YEARS**



# OUR OATH

As a member of the Pembroke Pines Fire Rescue Department, I understand and accept that my fundamental duty is to serve the people that I am sworn to protect, to safeguard and preserve life, property and the environment against fire and other perils.

I will at all times, respect the property and rights of all men and women, the laws of my country, the rules and regulations of this organization and the members with whom I serve.

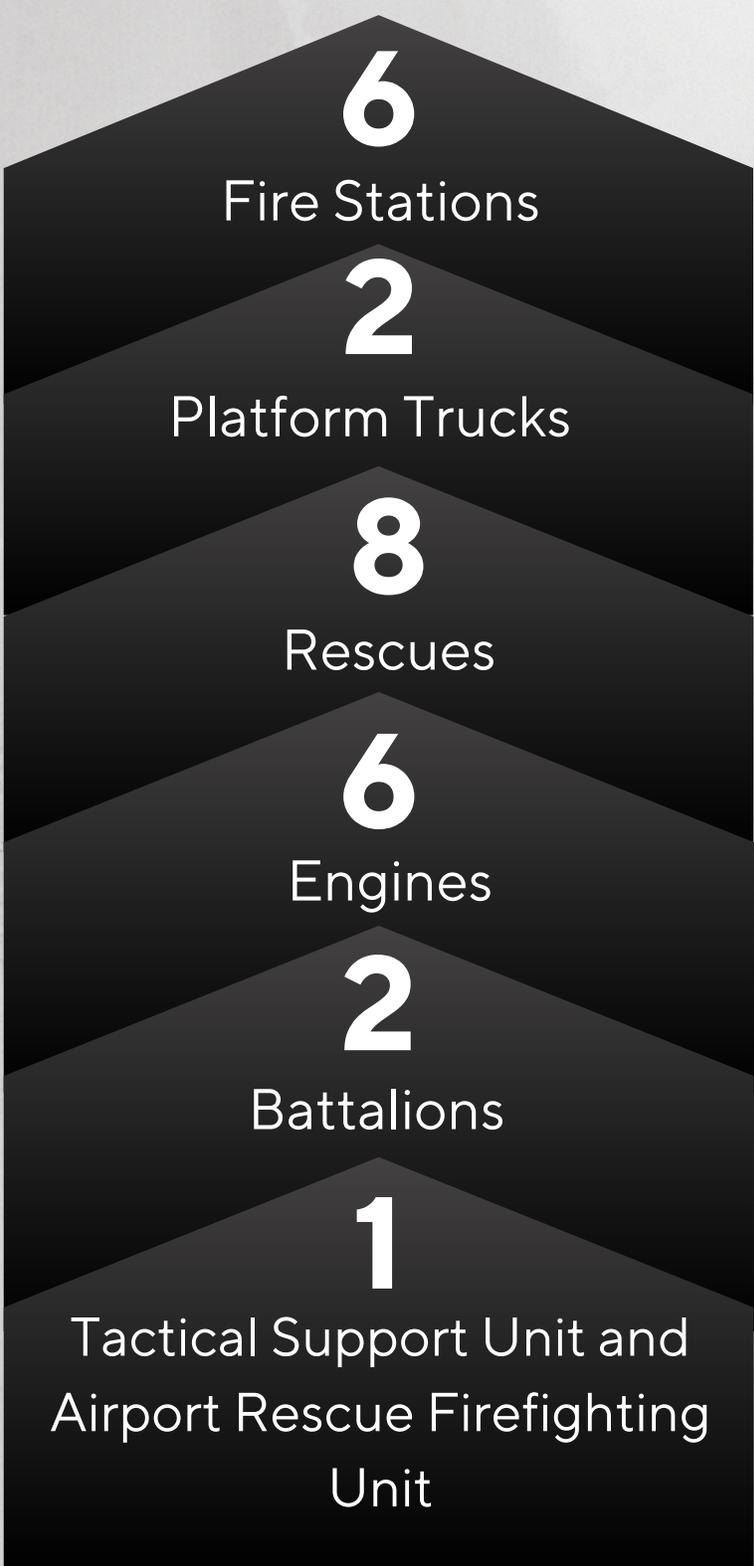
I recognize the badge of my office as a symbol of public faith and trust, that I accept so long as I am true to the ethics of the fire service predicated on the knowledge, skills, and abilities of its members.

As a member of the Pembroke Pines Fire Rescue Department, I accept this self imposed and self enforced obligation as my responsibility and make these promises so solemnly, freely, and upon my honor.

# OUR MISSION

The Pembroke Pines Fire Department is dedicated to the preservation of life, property, and the environment.

Our goal is to provide quality, cost effective, professional services predicated upon the knowledge, skills, and abilities of our members.



**ISO RATING:**

**1**

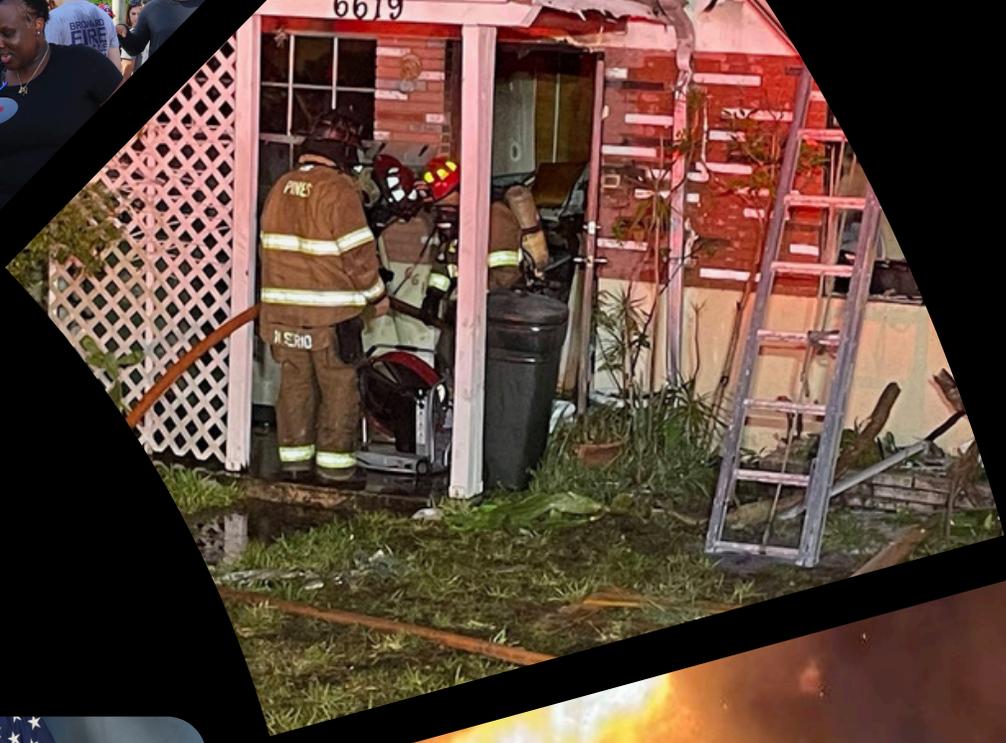
**SINCE 1998**

**UNIFORM PERSONNEL:**

**216**

**CIVILIAN PERSONNEL:**

**19**



DIVISION CHIEF  
JASON STEPP

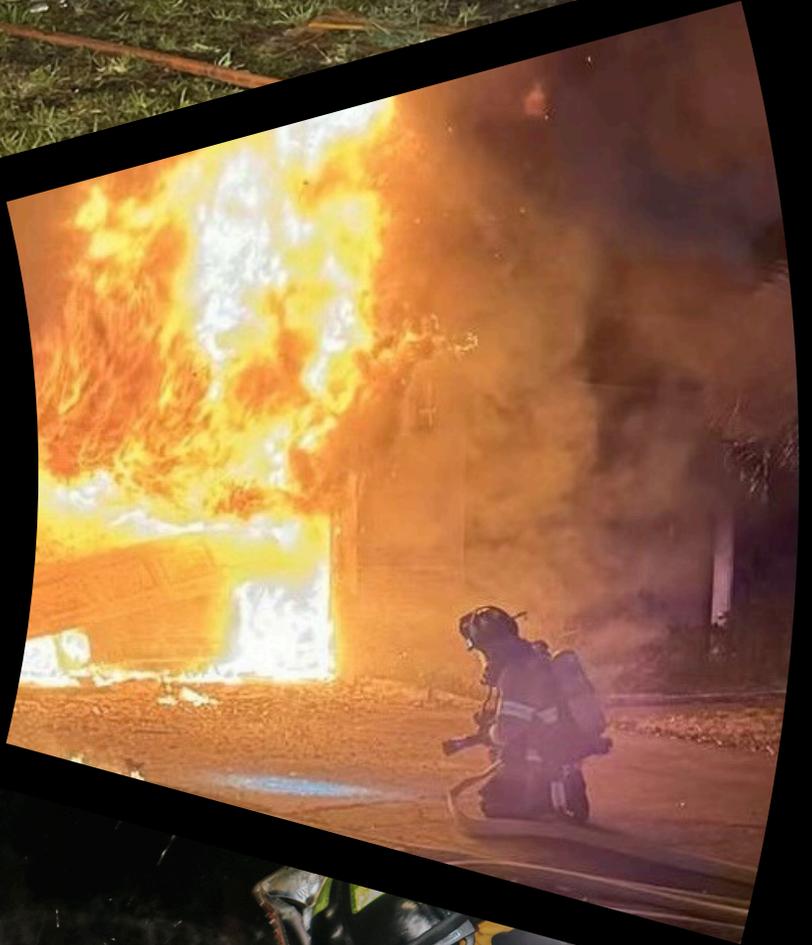


ASSISTANT  
DIVISION CHIEF  
PETER MIRONE

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# OPERATIONS DIVISION

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The Pembroke Pines Fire Rescue Department Operations Division encompasses several key areas, including fire suppression, emergency medical services (EMS), and in-service training. Led by Division Chief of Operations Jason Stepp, the division includes one (1) Assistant Division Chief and three (3) Battalion Chiefs. The Operations Division manages the majority of our personnel and oversees all emergency responses within the City of Pembroke Pines. Operations works in partnership with all divisions of the Fire Department including Safety/Health and Wellness, Community Risk Reduction (CRR), and Training to deliver comprehensive and effective services to the community. All divisions operate as a unified team, frequently collaborating on special projects to achieve both short- and long-term strategic goals.

Our primary mission is to provide exceptional, wide-ranging services to the residents of Pembroke Pines, maintaining a level of excellence and exceeding industry standards. The dedicated men and women of the Pembroke Pines Fire Department are among the most skilled professionals, equipped with the highest quality training and resources necessary to fulfill our mission. We take great pride in our members and their accomplishments and remain committed to continuous improvement through innovation, advanced equipment, and the collective expertise of our team.

## ACHIEVEMENTS

- Officer Development and Mentorship completed monthly via the “Microsoft Teams” platform
- Incident “turnout time” and Fire Loss Ratios continue to be below national and state standards
- Review and revision of Fire Department guidelines to ensure operational readiness

## GOALS

- Prioritizing the health and safety of our firefighters is a core organizational value and our primary operational objective
- Blue Card Hazard Zone Incident Command Training & Certification Program for all Shift Commanders
- Implementation of Broward County’s High-Rise Procedure and High-Rise Equipment

## PROPERTY FIRE LOSS/SAVE RATIO



Property Value: \$241,821,318  
Property Loss: \$575,500  
Saved%: 99.76  
Loss%: 0.24  
2022 U.S. Census: 171,178  
Property Loss Per Capita: \$3.36

## Response Report

Fire: 5,500



EMS: 17,645





DIVISION CHIEF  
SCOTT GUNN

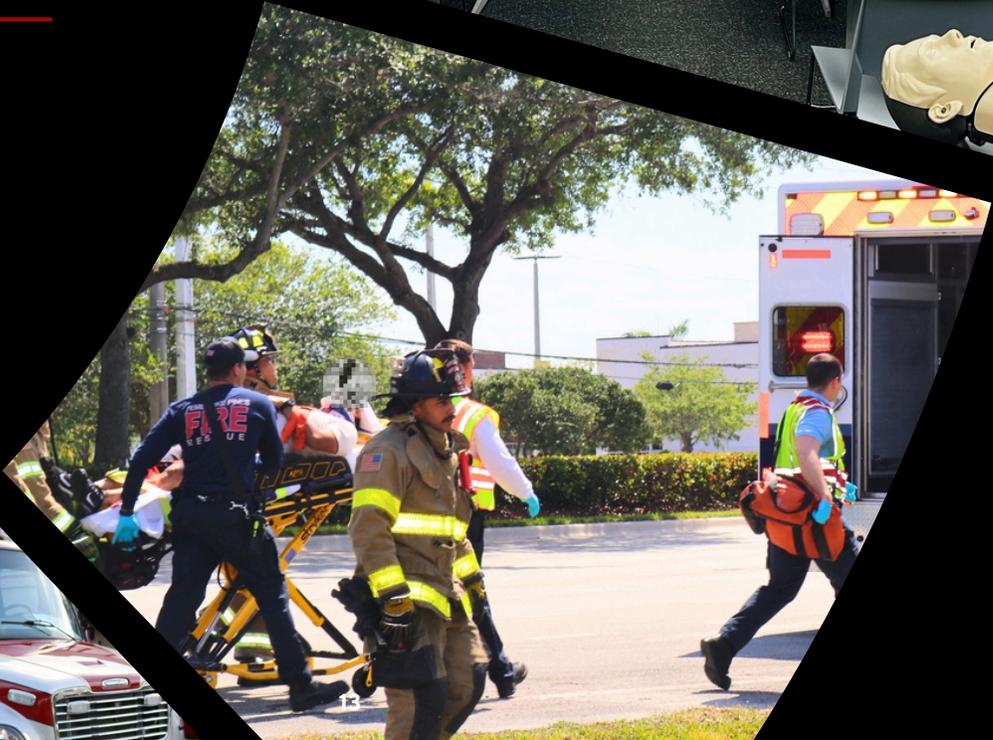


ASSISTANT  
DIVISION CHIEF  
KEVIN CHRISWISSER

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# RESCUE DIVISION

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The Rescue Division manages the Emergency Medical Services (EMS) of the fire department and fulfills a crucial role in providing pre-hospital emergency care to the community. All certified Emergency Medical Technicians and Paramedics operate under the direction of the Department's Medical Director. The Fire Department responds to medical emergencies on Advanced Life Support Vehicles equipped with the latest medical equipment and highly trained personnel. The Rescue Division works closely with our Training Division, coordinating monthly training on a variety of EMS related topics, which include emerging trends in emergency medical services and patient treatment modalities.

### ACHIEVEMENTS

- Updated the Pembroke Pines Fire Rescue Medical Protocols, Guidelines and Procedures
- Renewed all EMT and Paramedic Certifications with the FDOH
- Received exceptional remarks during site visit from FDOH
- 17 EMTs obtained Paramedic Status
- Obtained new Advanced Life Support Manikin with real-time feedback technology
- Added new anti choking device to all frontline vehicles (LifeVac)
- Added new BVM to improve overall ventilatory support (CPR2+)
- Obtained new equipment using DOH Matching Grant Opportunity
  - LUCAS - (Mechanical CPR device)
  - Xpedition Stair Chair - (Battery operated Stair chair)
  - CPRmeter 2 - (Chest compression meter for CPR)
- Participated in training with neighboring agencies to improve operational effectiveness.
- Partnered with University of Miami Gordon Center for 12-Lead and ACS education
- Added new medication, Tranexamic Acid (TXA) to medications list. This medication will assist with hemorrhage control.
- Developed a Whole Blood rendezvous Protocol for improved outcomes of trauma victims
- Established Firefighter Annual Physical Program with Care Spot
- Increased community CPR classes with new Community Educator

### GOALS

- Continue training and stay updated on the latest EMS protocols and emerging trends
- Maximize EMS education for personnel through increased resources
- Minimizing the response time to deliver critical medical care as quickly as possible
- Engage with community outreach and education programs
- Collaborate with hospitals to enhance the overall emergency medical care
- Transition to digital system for Controlled Substance operations and inventory to improve security
- Establish an In-House Paramedic Program
- Provide all officers with comprehensive PCR writing training
- Take advantage of more grant opportunities: County, State and Federal



### Cardiac Arrests



**911 Calls: 23,145**

**EMS Patient Contacts: 14,993**



**EMS Transports: 11,827**





DIVISION CHIEF  
ERNEST SPREITZER

ASSISTANT  
DIVISION CHIEF  
DUSTIN KONKAL

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# TRAINING DIVISION

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The Training Division manages the instruction and education requirements of all Fire Department personnel. A variety of subjects are taught throughout the year, including suppression tactics, vehicle extrication, incident command and officer development. All facility training is conducted in-house at our approximately three (3) acre training complex, which includes a five (5) story training tower and building with multimedia classrooms, offices, and training rooms. The building also houses our dedicated training apparatus, tools, and equipment. Additional onsite structures allow for realistic, comprehensive training scenarios.

## ACHIEVEMENTS

- Administered four (4) promotional exams
- Hired and trained thirteen (13) Firefighters in two recruit classes
- Conducted multiple in-house classes and courses which met state requirements for obtaining certifications and continuing education
- Partnered with the United States Coast Guard for mutually beneficial training conducted at the training facility

## GOALS

- Continue providing members with up-to-date training opportunities to maintain proficiency and meet the needs of today's fire service
- Continue with the development of a Fire Behavior Training prop
- Conduct multiple regional trainings with both federal and municipal partners
- Hire and train new fire fighters to meet operational needs
- Add additional classroom space to maximize training facility capacity
- Improve Officer Development Program to provide newly promoted personnel with the skills to handle the complexities of modern firefighting and emergency responses with confidence

# TRAINING BY THE HOURS

HOURS PER EMPLOYEE: **446**



COMPANY: **68,141**



FACILITY: **9,471**



RESCUE: **10,737**

TOTAL TRAINING HOURS: **88,349**



DEPUTY CHIEF  
FRANK MARTIN



ASSISTANT  
DIVISION CHIEF  
KYLE HORTA

# LOGISTICS DIVISION



The Logistics Division manages procurement and maintenance of fire stations, fire/rescue apparatus, equipment, protective gear, and operational supplies. The Division is responsible for developing and overseeing apparatus and equipment maintenance programs to ensure our firefighters are adequately equipped and emergency response vehicles are ready to respond to the needs of the citizens of Pembroke Pines.

## ACHIEVEMENTS

- Placed two (2) new Fire Engines into service
- Placed one (1) new Platform into service
- Placed one (1) Airport Rescue Firefighting (ARFF) into service
- Placed three (3) Command Staff Vehicles into service
- Purchased sets of Globe Bunker Gear, Bunker Boots, Fire Helmets, Fire Fighting SCBA Masks, Structural Firefighting Gloves and Extrinsication Gloves
- Purchased and placed into service the SCOTT model X3 Pro Self-Contained Breathing Apparatus (SCBA) and accessories
- Purchased and placed into service the Motorola APX Next XN NFPA compliant radio system
- Extractor for cleaning bunker gear replaced at Station 101

## GOALS

### Apparatus and Vehicles

- Apparatus to be purchased based on replacement schedule:
  - One (1) Rescue Truck
  - One (1) Platform
- Vehicles to be purchased on replacement schedule
  - Four (4) Fire Prevention Vehicles
  - Two (2) Command Staff Vehicles
  - One (1) 15 Passenger Van

### Stations/ Facilities

- Complete remodel of Station 99
- Replace Extractor at Station 33
- Continue the Fire Training Facility improvement project

### Equipment

- Place into service new portable radios purchased in 2024 (Phase II)
- Place into service battery operated extrication tools purchased in 2024
- Purchase additional portable radios to continue outfitting personnel and apparatus (Phase III)
- Purchase new life safety ropes and thermal imaging cameras to equip our apparatus with the latest rescue technologies.

## GRANTS RECEIVED

The Pembroke Pines Fire Rescue Department works diligently to take advantage of the benefits from Grant Funding. We pursue grant funding through a variety of sources and at all levels which include local, regional, state and national. Grants provide our Fire Department with creative, sustainable and innovative alternatives to help fund equipment, training, firefighter safety, preparedness activities and public prevention programs. Grants help us bridge the gap between our department's resources and its needs.

Here is a notable grant that the Pembroke Pines Fire Rescue Department proudly secured in the last year from Urban Areas Security Initiative (UASI). This grant was used to purchase the new Motorola APX Next XN Radio and microphone. This radio and microphone meet the National Fire Protection Association (NFPA) 1802 standard on two-way, portable RF voice communication devices for use by emergency personnel in the hazard zone.

Motorola APX Next XN Radio



SCOTT Model X3 Pro Self-Contained Breathing Apparatus



Holmatro's Hydraulic Spreaders



DIVISION CHIEF  
FIRE MARSHAL  
DANIEL ALMAGUER



ASSISTANT  
DIVISION CHIEF  
ASSISTANT FIRE  
MARSHAL  
BRIAN NETTINA

# PREVENTION DIVISION



The Fire Prevention Division is committed to safeguarding our community, including residents, workers, and visitors, by reducing and mitigating fire and life safety risks. We adopt a comprehensive and coordinated strategy grounded in the principles of Fire Prevention and Community Risk Reduction, which integrate Education, Engineering, Enforcement, Emergency Response, and Economic Incentives to protect the public and our firefighters.

Our primary goal is to prevent fires, injuries, and emergencies through the diligent application of these principles. The Division is staffed with a dedicated team comprising of five (5) Fire and Life Safety Inspectors, two (2) Plans Examiners, an Assistant Fire Marshal, and a Fire Marshal. Each team member is a state-certified firefighter and paramedic with specialized expertise in fire investigation and hazard mitigation.

The Bureau also includes two (2) Community Risk Reduction Specialists who manage our Fire Department's Community Outreach Programs, Public Safety Education, Emergency Preparedness initiatives, and Social Media engagement. Supporting these efforts are one (1) Administrative Assistant and one (1) Clerical Specialist, who are vital contributors to our mission.

### ACHIEVEMENTS

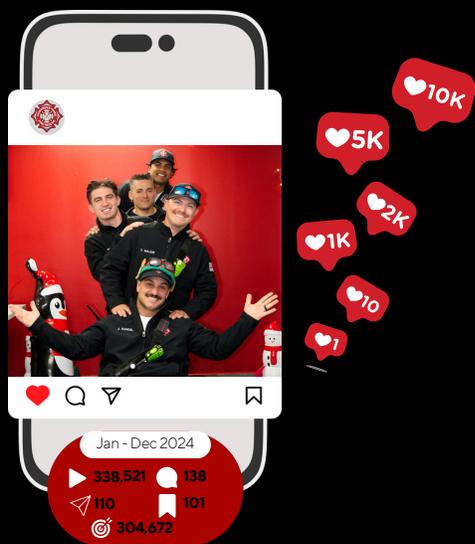
- Established a Gold Tier Water SMART Community Designation by the Florida Department of Health.
- Hosted our 2nd Annual Water Safety, Learn to Swim, and Drowning Prevention Event and incorporated a Pool Alarm Program for our residents.
- Implemented a Photovoltaic System in-service fire safety training for our firefighters.
- Deployed 3 Inspectors to the West Coast for Hurricanes Helene and Milton to assist in critical infrastructure and fire station assessments.
- Continue to Reach 100% Fire Code Compliance on all reported Fire Hazards.

### GOALS

- Partner with local elementary schools to deliver fire safety programs to students in K-5th grade.
- Reduce the average plan review turnaround time by improving workflows and staff training.
- Increase the number of public education events and workshops while focusing on fire prevention, emergency preparedness, and life safety education.
- We will incorporate data analytics from our Fire Inspection Software to enhance efficiency, deliver real-time information to our in-service crews, and reduce potential hazards.

**TOTAL SOCIAL MEDIA OUTREACH: 1,260,023**

**Best Performance of the Year**



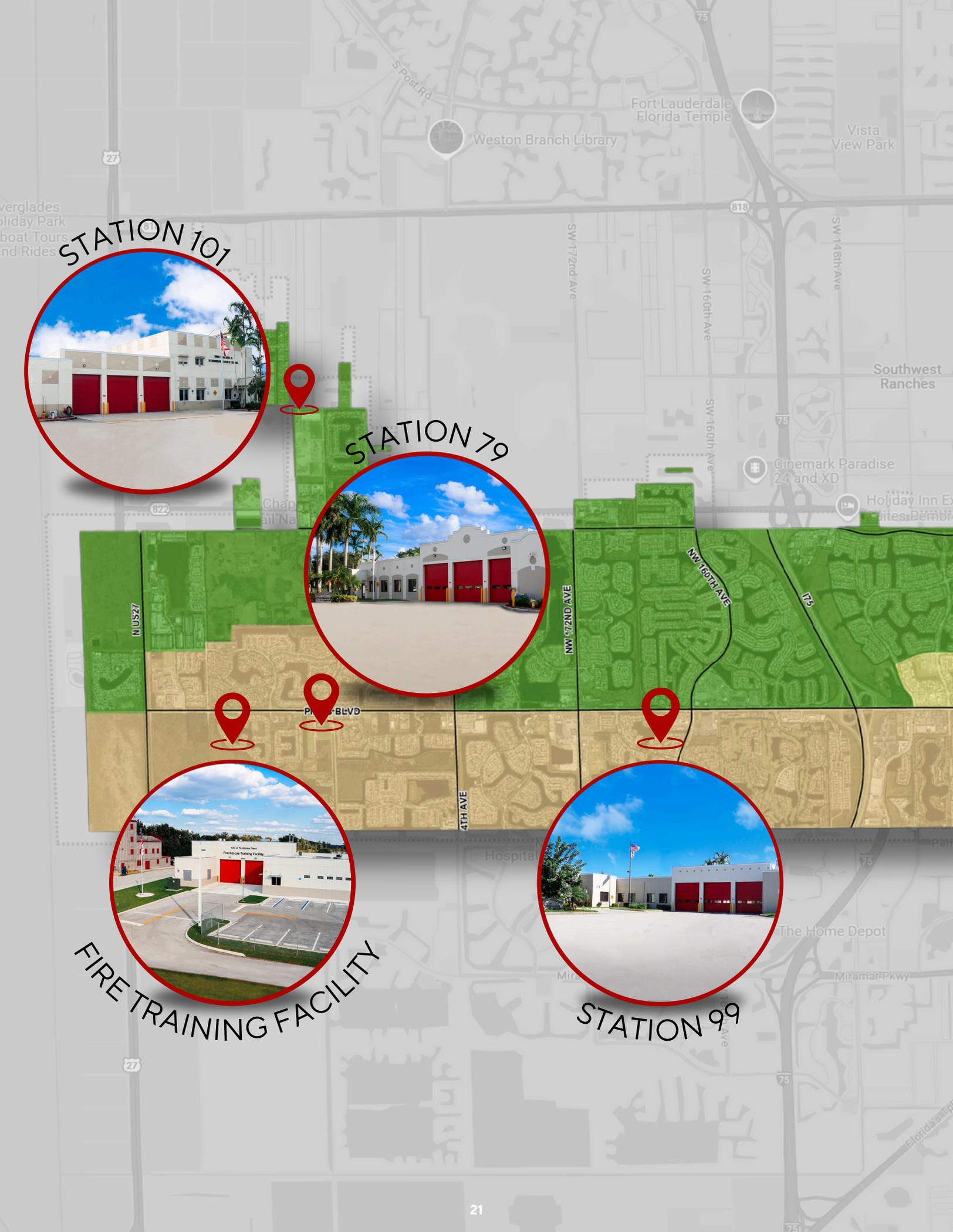
<b>TOTAL ANNUAL INSPECTIONS: 14,060</b>	
Annual Fire Life Safety Inspections: .....	<b>7,786</b>
Fire Alerting/Fire Protection System:.....	<b>2,902</b>
Pre- Inspections: .....	<b>2,261</b>
Sprinkler/ Standpipe Site Inspections: .....	<b>906</b>
Special Inspections: .....	<b>133</b>
Emergency Action Plans: .....	<b>44</b>
Florida Safe School Assessments: .....	<b>22</b>
Fire Investigations: .....	<b>6</b>

**PUBLIC EDUCATION: 13,386**

**Fire and Life Safety 13,186**



**CERT 200**



STATION 101



STATION 79



FIRE TRAINING FACILITY



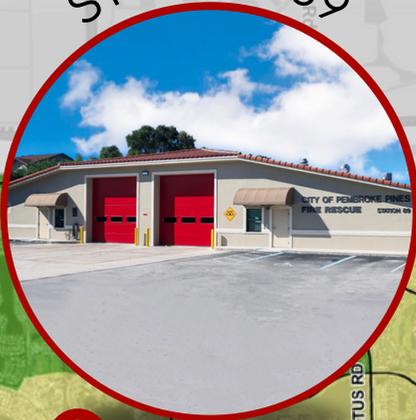
STATION 99



STATION 89

STATION 69

STATION 33



# PERSONNEL ACHIEVEMENTS

Welcome our **13** new hires, congratulate our **12** promotees and **14** award recipients. Wishing our **6** retirees the best on their future endeavors as we thank them for their combined **149** years of service.



RETIREES  
PROMOTIONS  
AWARDS AND  
COMMENDATIONS  
SERVICE AWARDS



# RETIREES



**From left to right:** Captain Linus Risk, Captain Hector Galera, Driver Engineer Chad Sammarco, Driver Engineer Jeffrey Godoy, Firefighter Brian Coveney, and Firefighter David Finger.

# PROMOTIONS



**From left to right, top to bottom:** Assistant Division Chief Kyle Horta, Captain Chad Greene, Captain Jeffrey Chmura, Captain Jonathan Franzen, Lieutenant Christian Gonzalez, Lieutenant Christopher Lyle Jr., Joseph Rangel, Malcolm Solomon, Mitchell Wynn Jr., Rebeca Hernandez, Eric North, and Giomar Fernandez Dieguez.

# SERVICE AWARDS

## 20 Years of Service



Jason Stepp



Christopher Pantages



Sean Golditch



Brent Iten

## 10 Years of Service



Julian Musa



Christopher Raicovich



Francisco De Varona



Michael Mordente



Brandon Orsini



Anthony Casazza



Robert Torrona



Jordan Jurgrau

## 5 Years of Service



Aaron O'keefe



Andrew Nepaul



Ernesto Sariol



Denis Derbenov



Jan Knotek



Joseph Casanas



Matthew Ingram



Daniel Garate Gonzalez

# AWARDS AND COMMENDATIONS

## FIREFIGHTER OF THE YEAR



Steven March

## CUSTOMER SERVICE AWARD



Agustin Labiste

## FIRE CHIEFS COMMENDATION LETTER



**From left to right:** Daniel Almaguer, Kyle Bennett and Michael Glatz

## COMMUNITY SERVICE AWARD



Moises Martinez and Sean Gilmartin

## SPECIAL RECOGNITION AWARD



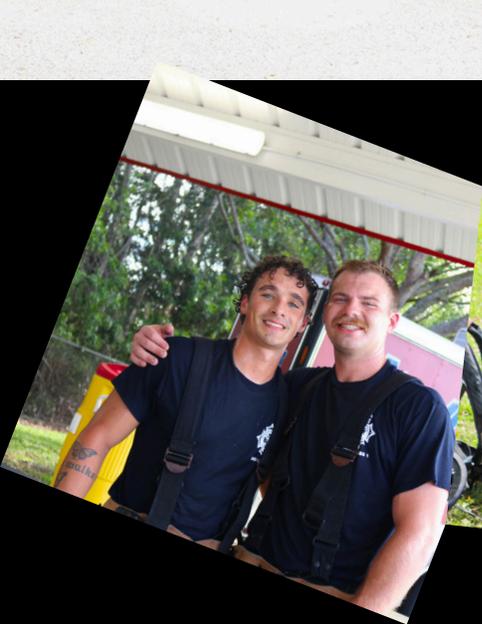
Michael Sica

## COMMUNITY SERVICE AWARD



**From left to right, top to bottom:** Battalion Chief Julian Musa, Captain George Lindor, Captain Moises Martinez, Captain Michael Mordente, Captain Ryan Martin, Captain Steven March, Captain Brandon Valdes, Driver Engineer Sean Dorsch, Firefighter David Finger and Firefighter Gregory Mulford.

# RECRUIT CLASS 66



# RECRUIT CLASS 67



# WHAT THEY'RE SAYING....

*"I wanted to take the time to tell you about the excellent customer service that I received from Jazmin Elliott. I called today to make a payment and Jazmin was so courteous. I am going through a lot right now and when you have someone as nice as her, it truly makes your day go better."*



*"I would like to compliment three firefighters who came to our rescue on 9/26/24. These three wonderful individuals came to our rescue when my brother of 75 years old, fell down and couldn't get up. Luckily he was able to text me while I was at work. I rushed to his apartment but unfortunately I had no spare keys to get in. We have talked about it but had not done it. I do have spare keys in my possession now, thank goodness. The firefighters were beyond amazing. They understood my thoughts of "hopefully they don't have to break the door or window." Of course all I wanted so badly was to get to him. They got a hold of the nurses on call they had a Master key."*



*"There are no words to express my gratitude for the professionalism, skill and alacrity these fine heroes displayed and their kindness and reassurance. There are also no words to thank these wonderful people who chose, studied for and practice the loving care and safety of others."*



*"Monique Lewellen, Epworth Preschool Director, thanking us for our visit yesterday. The children thoroughly enjoyed seeing the fire truck and had fun taking turns spraying the fire hose. A "job well done" goes out to CPT Thomas Petrero, DE Hardy Wood, FF/EMT Richard Rodriguez and Community Risk Reduction Specialist Rick Scopa."*



*"I have been in need of your services six (6) times in the past seventeen (17) years. Twice for my mother and four (4) times for myself!*

*Each time I was met with professionalism, gentle care, compassion, advice, and humor, when called for.*

*They stayed with me in the ER as long as possible, with encouraging words and smiles.*

*I appreciate you!"*



*"I wanted to express my heartfelt gratitude to the crew, praising them for their responsiveness, patience, and experience. Their service went above and beyond, there is absolutely no doubt that they saved my life."*



*"I have attended at least 10 CPR Trainings over the 20+ years I have worked for the City of Pembroke Pines, and this presentation was by far the BEST. This is not to say that the other training sessions were not worthwhile or informative, but your presentation was THOROUGHLY ENGAGING. Your detailed explanation made the experience one that will be memorable. You truly brought the content to life. We are so grateful for your support and assistance with the CPR Training sessions you are conducting, as well as the upcoming STOP the Bleed for our new hires.*

*You truly have a Passion and a Gift for teaching."*



*"I'm writing to you to express my gratitude and recognize the fine men and women you have at your Police and Fire Departments. Would like to commend both departments for having such caring and genuine members.*

*The members that showed up for this call took this matter seriously and did a fantastic job!*

*While this may not be the story of the year, I feel that it is definitely worthy of recognition. The situation had the restaurant employees clapping outside of the restaurant and restaurant patrons thanking your fine members for their service."*



*"I arrived shortly after and found all three gentlemen, Lt. Sariol, PM Wynn and FF Gonzalez, still at her side.*

*This brought great comfort to both my mother and I, to see her in stable condition. My mother received 13 stitches and antibiotics and is currently doing well.*

*In conclusion as a retired government employee of 30 years, I recognize professionals that display compassion and team work when performing their duties above most."*



*"So my point is these individuals, GORDON, SILVA, ALLEN make pines great. I have personally seen a lot of not so nice paramedics at that hour and on a Holiday. This bunch served with literal smiles like they truly care about this city and those who live, work, travel here. I thank you or whoever hired them and I will forever be grateful to them and how they treated me. May GOD always watch over the men and women of the PFR."*



*"Upon their arrival, I was amazed to see how they treated her with much compassion and care. They made my aunt who is like a mother to me, feel so safe in a way not to elevate the distress she was already in."*



*"As a 31-year resident, I wanted to give a major shout out to Kevin Atkinson and Brent (didn't get his last name). On Sunday, June 2nd, Brent did a heck of a job taking off my wedding band of 33 years. I tried various ways and nada. It was bittersweet since I've never taken it off, but a very swollen ring finger with little circulation could be a problem.*

*Once again, thank you for your excellent service."*



*"Good Morning, Last night I ran (EMS55) with R89 vehicle vs pedestrian trauma code. The crew did an incredible job! The BC, Capt, & LT communicated perfectly with myself and EMS17 prior to arrival (making the determination that the pt was a WB candidate). Once on scene everyone was calm and ALL interventions were completed and the pt was ready for WB. After WB & TXA the pt converted from asystole to Vfib. One of the best runs if not the best run trauma codes I've been on. Your crews were great!"*



*"I want to thank and commend the Pembroke Pines Fire Rescue A Shift 89 for the wonderful care I received yesterday while in a doctor's office at Memorial Hospital West for a heart problem. Their knowledge and perseverance most likely saved my life. The Lieutenant, Travis, Andrew and Hunter were so good to me until they took me to the Emergency Room. Again, they were so wonderful, knowledgeable and compassionate."*



*"She appreciated our team's prompt response and expressed her gratitude for the exceptional care given to her 83-year-old husband.*

*Furthermore, Sandra shared that our department had previously saved her husband's life back on December 23, 2000, and she once again expressed her deep appreciation to the firefighters for their life-saving efforts."*



*"I was at Candy Clean Coin Laundry when I realized that my oxygen tank was malfunctioning and called 911 for assistance. Upon further assessment, the crew determined that the oxygen tank was empty and the oxygen regulator was not working. I contacted my brother to bring me a replacement, and in the meantime, the crew provided me with an oxygen cylinder. I wanted to formally thank the Firefighters for helping me "breathe again."*



*"I am grateful to the men who responded. They were very polite and caring. I have no family here and they treated me with respect, kindness and compassion, which meant the world to me."*



*"You did it again! This year's "Cookies and Cocoa with Santa" was nothing short of spectacular, and it's all thanks to your incredible team! I can't express how grateful we are for your ongoing partnership. Captain Mo and his crew consistently go above and beyond to ensure our kids and the families we serve in the community have holiday memories that are worth remembering."*









